

Certificate of Completion

This is to certify that

Jaqueline Diniz

Successfully completed the course entitled

Equality Essentials

Learning outcomes include:

What we mean by equality and diversity; The basic provisions of the Equality Act 2010; The key benefits of good equality practice in the workplace; How to recognise and challenge inappropriate behaviour at work; How to provide an inclusive and accessible customer experience; How to put equality policy into practice

CPD hours

01 hours 15 minutes

Award date

07 November 2017

